

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2013-14 Additional Estimates Hearings**

**Outcome Number:** 5

**Question No:** 467

**Topic:** NDIS – Access Request to Plan Completion Timeframe

**Hansard Page:** Written

**Senator Moore** asked:

Please provide the following current launch site data:

a. the average time lapse from submitting an access request form to when an assessment is conducted, and to when a plan is approved.

**Answer:**

This information is reported in the Quarterly Report to the Council of Australian Governments Disability Reform Council (the Council), as per the National Disability Insurance Scheme (NDIS) Performance Reporting Framework. The National Disability Insurance Agency's Second Quarterly Report, containing data as at 31 December 2013, can be viewed on the NDIS website at: [www.ndis.gov.au/document/754](http://www.ndis.gov.au/document/754).

The Third Quarterly Report, containing data as at 31 March 2014, is expected to be publically released following consideration by the Council in May 2014.

Further breakdown of this metric is not specified under the agreed NDIS Performance Reporting Framework, and it is not possible to divert resources to provide this information.